

## CAREFLOW PAS – SET UP A PERSONALISED SESSION LIST VIEW

**View Patient Reception** lists Clinics, on a specified date, for appointments within a selected clinic location (**Clinic List** tab).

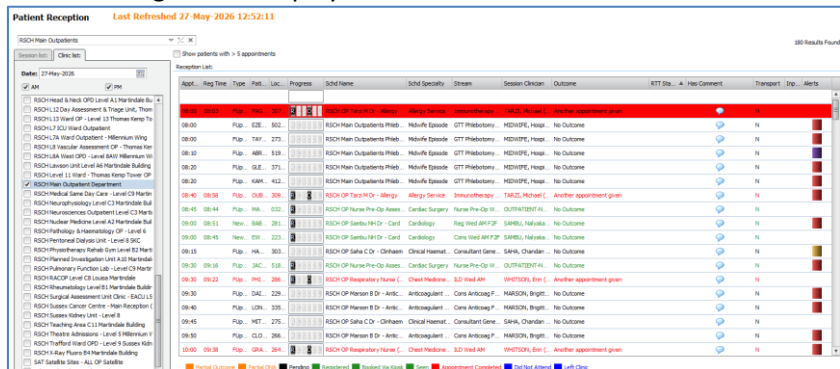
A personalised Clinic list (**Session List** tab) can also be set up, with one benefit being that it is the only way for patients to be attended as a Walk-in. i.e. without booking an appointment in advance.

A shorter version, of this guide’s steps exists, in the **View Patient Reception** guide.

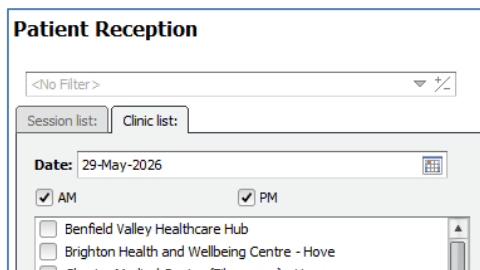
To book Walk-ins, please see the **Add a Walk-in Patient Referral and Appointment** guide for further details.

From the Outpatients module of the Navigation bar, select **View Patient Reception**

The following screen displays:



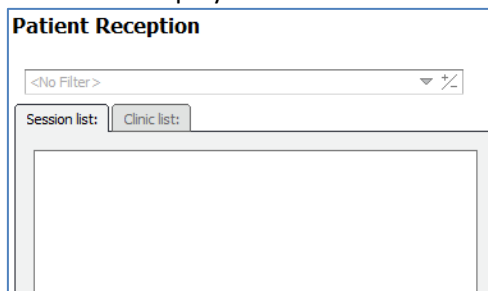
This screen defaults to the **Clinic List** tab – this displays the clinic locations for the hospital site PAS has set for the PC.



The Filter field usually defaults to **<No Filter>**.

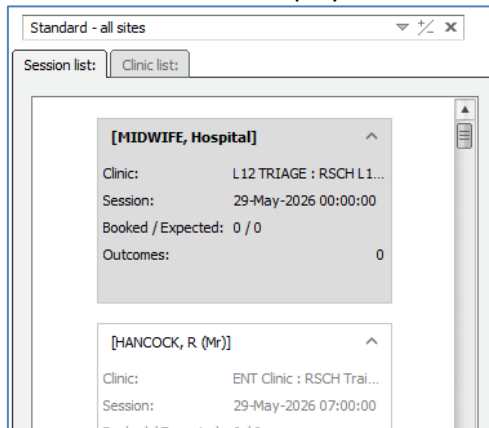
Click on the **Session List** tab

The screen displays a blank Session List:



Click into the **Filter** field then select **Standard – All Sites**

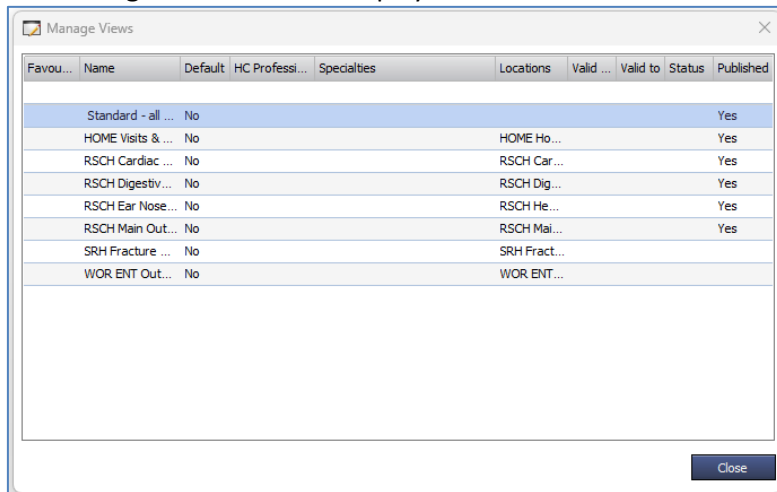
The **Session List** now displays all the clinics for today:



However, this was set by the PAS team and now you understand that the Filter field displays a set of clinics you can configure, continue through this guide on setting your own up.

Click the +/- icon at the end of the **Filter** field

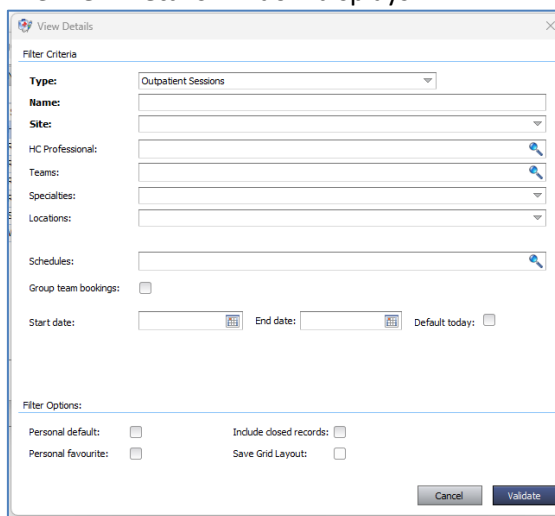
The **Manage Views** window displays:



You can only ever edit and delete filters you have added.

Right-click then **Add**

The **View Details** window displays:



The **View Details** window is where you will now set the criteria for which clinics you want appearing within your selected (and therefore filtered) View.

Complete the necessary fields to build your filter:

Here is an example of some criteria for SaLT at the RSCH:

You can see above that **Name** and **Site** are mandatory, as they are bold.

Criteria	Description
<b>Name</b>	The name you see when selecting the Filter for Reception View
<b>Site</b>	Hospital site – set to one or more. Leave blank if you want all sites' clinics
<b>HC Professional</b>	Clinician-in-Charge – set to one or more. Leave blank for all clinicians
<b>Teams</b>	Not in use at UHSussex. Ignore
<b>Specialties</b>	Set to one or more. Leave blank for all of them
<b>Locations</b>	Clinic List locations (physical) – more than one can be selected. Leave blank for all locations

The **Name** field is the only free text field. In the example above, all SaLT specialty clinics will be displayed that occur at RSCH, irrespective of clinician-in-charge or location there.

The **Schedules Search** function will only return clinics/schedules, based on the Clinician-in-Charge and/or Specialty filters already set above that field. Locations do not affect this search.

Selected	Name	Specialty	Clinician	Date	Type	Location
<input type="checkbox"/>	RSCH L8 Vascular ...	Vascular Surgery	WARD, SUSAN (M+)	02-Jun-2026	Nurse	RSCH L8 Vascular ...
<input type="checkbox"/>	RSCH OP Brooke M...	Vascular Surgery	BROOKS, MICHAEL	02-Jun-2026	Consultant Outpat...	RSCH Main Outpat...
<input type="checkbox"/>	RSCH OP Yusuf S...	Vascular Surgery	YUSUF, SYED (M)	29-May-2026	Consultant Outpat...	RSCH Main Outpat...

Here we can see a specialty of Vascular Surgery and then searching for all clinics starting RSCH has found me all the RSCH Vascular clinics. The results would differ if you had already selected named clinician-in-charge(s) or both values.

**Group Team Bookings** are not in use at UHSussex. Ignore.

**Start** and **End Dates** are finite, so only use this if you regularly come back to these settings to keep changing those date ranges.

Otherwise, use **Default Today**, so the **Session List** tab always updates to today's clinics when you open **View Patient Reception**.

Click on the **Personal Default** tickbox, if you want this to be selected when you open **View Patient Reception**

**Personal Favourite** just puts a star against the View in **Manage Views**. Don't include Closed Records or Save Grid Layout.

Click the **Validate** button, which checks too many results won't be returned

If your selection was acceptable, the button changes to **Save**:

Click the **Save** button

The new View displays in the Manage View window:

View Name	Personal Default	View Name	Personal Default
PRH Urology	Yes	Urology	
RSCH Cardiac	No	RSCH Car	Yes

In the example above the Yes, next to **PRH Urology**, indicates it is my default and therefore will already be selected when I open **View Patient Reception**. If ever you need to edit this, **right-click** your personalised Session List View > **Edit**.

Click the **Close** button

The window closes, returning to **View Patient Reception** underneath.

Only when you leave the screen, and return, will your default filter **View** pre-populate.

Remember to click the **Sessions List** tab when re-entering **View Patient Reception**.

If you do not set your View as a Personal Default, you will need to manually select the View you want, from the Filter field, each time.

You will also want to tailor the columns within Reception view. See the **View Patient Reception** guide.

**Please note:** If you have followed this guide in readiness to learn how to create Walk-ins, please now see the **Add a Walk-in Patient Referral and Appointment** guide for further details.