

DISCHARGE SUMMARIES – PRINT AND EMAIL A DISCHARGE SUMMARY

You can only do this using Microsoft Outlook. It does not work with Web Mail

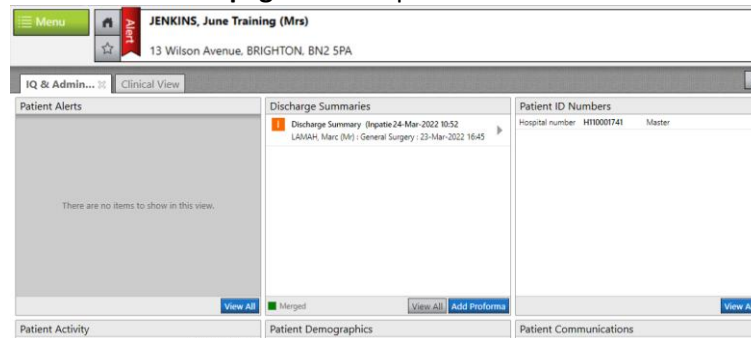
Display the **Patient Banner** for the required patient – this can be done in many ways, e.g.

- Search for the patient using **Master Patient Index > Search for a Patient**
- If the patient is still an Inpatient – click on their row in the ward
- If the patient has been discharged within the last 7 days - **View Recent Inpatients**, find the patient on the list and click on their row

Once the patient's name appears in the **Patient Banner**:

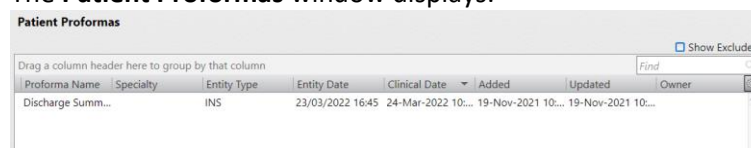
Click the **Home** icon or the patient's name

The **Patient Homepage** screen opens:



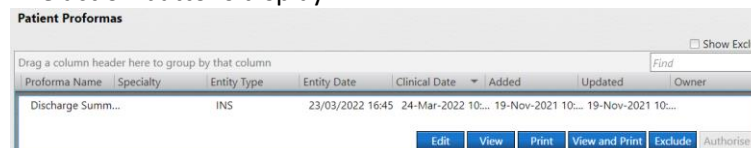
Click the **View All** button on the **Discharge Summaries** pane

The **Patient Proformas** window displays:



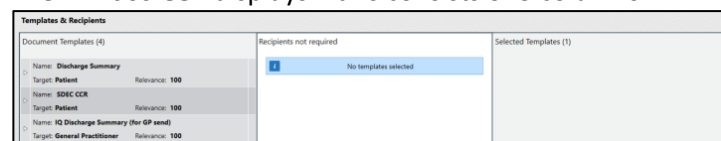
Click on the row of the summary you wish to **email**

The action buttons display:



Click the **Print** button *even though you are going to email it*

The **Print screen** displays – this consists of 3 columns:



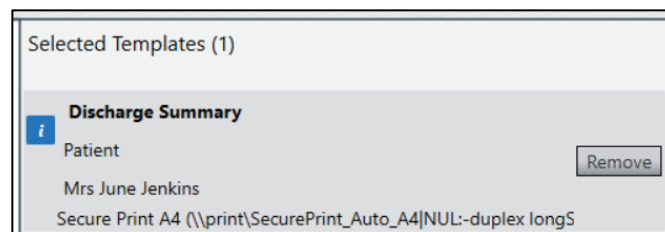
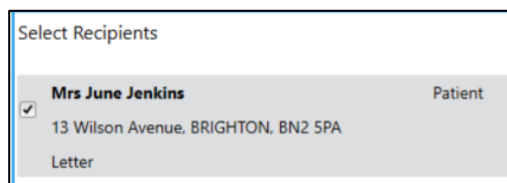
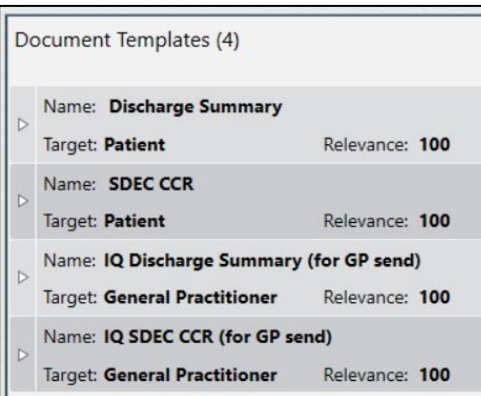
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Select the correct Discharge Summary in the **Document Template** column (1st column)

Note: SDEC CCR (Same Day Emergency Care, Clinical Care Record) is used in certain wards only, e.g. EACU, RAMU

The recipient will already be ticked in the **Recipients** column (2nd column).

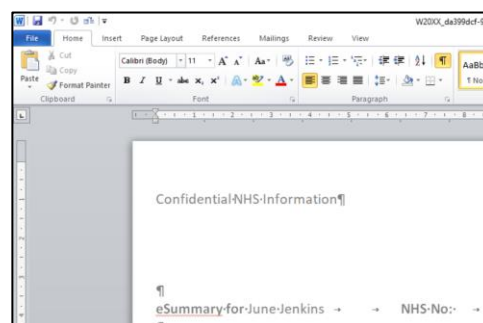
Click the **Select** button in the **Recipients** column – the template moves into the **Selected Templates** column (3rd column)



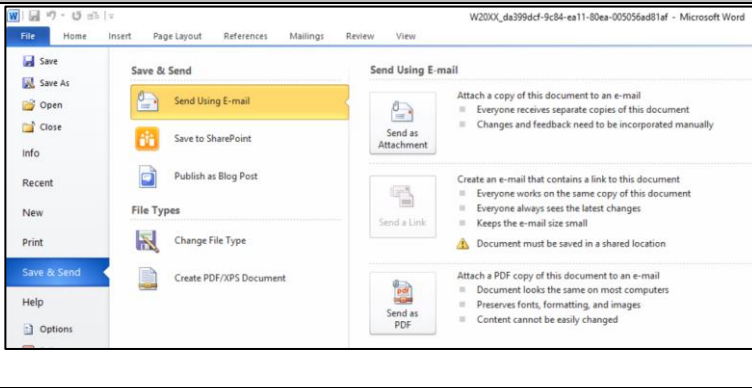
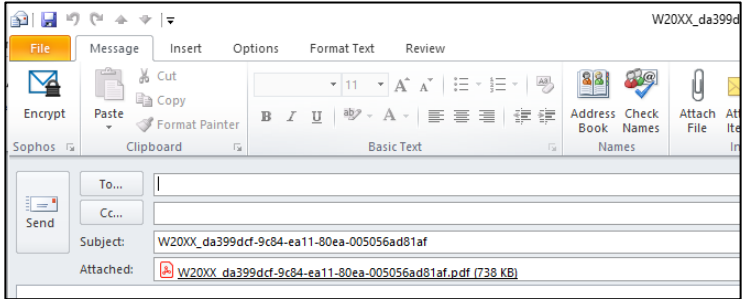
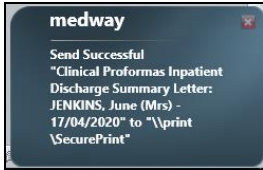
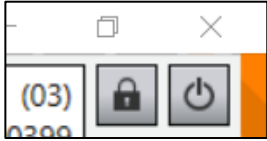

Click the **Submit** button.

The summary displays as a Word document.

Care: Do not make changes here as they will not display if somebody later views the summary rather than re-prints the Word document



Note: You cannot print from within the Word document.

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<p>Click the File tab then the Save and Send menu item</p>	 <p>The screenshot shows the Microsoft Word interface with the 'File' tab selected. The 'Save & Send' menu is open, highlighting the 'Send Using E-mail' option. Other options include 'Save', 'Save As', 'Open', 'Close', 'Info', 'Recent', 'New', 'Print', 'Help', and 'Options'. The 'Send Using E-mail' sub-menu is also visible, showing options like 'Send as Attachment', 'Send a Link', and 'Send as PDF'.</p>
<p>Click the Send Using E-mail option then Send as PDF</p>	<p>A new message opens in Microsoft Outlook with the document attached:</p>  <p>The screenshot shows the Microsoft Outlook 'New Message' window. The 'Subject' field contains the document ID: 'W20XX_da399dcf-9c84-ea11-80ea-005056ad81af'. The 'Attachments' section shows a PDF file named 'W20XX_da399dcf-9c84-ea11-80ea-005056ad81af.pdf (738 KB)'.</p>
<p>Address and add a message to the email as required.</p> <p>Send the email</p>	<p>Ensure no Patient-identifying data is included in the Subject line of the email</p>
<p>Close the Word document</p> <p>Say No to the Save message as you will not have made changes</p>	<p>A confirmation message displays in the bottom-right corner of the screen.</p>  <p>The screenshot shows a dark blue confirmation message box from 'medway'. The text reads: 'Send Successful', 'Clinical Proformas Inpatient Discharge Summary Letter: JENKINS, June (Mrs) - 17/04/2020' to '\\print \SecurePrint*'. There is a close button (X) in the top right corner.</p> <p>The Discharge Summary has been sent to SecurePrint but will be removed automatically after 24 hours if you do not print it.</p>
<p>Click the Close button on the Discharge Summary details</p>	<p>The Patient Discharge Summaries window has been closed</p>
<p>Close the Patient Homepage</p>	 <p>The screenshot shows a taskbar with three icons: a telephone handset, a padlock, and a power button. The telephone icon has '(03)' above it and '0399' below it.</p> <p>Use the X if you want to stay logged-in to Careflow</p> <p>Use the  to close Careflow completely</p>