## FEDERATED DATA PLATFORM (FDP) CENTRE OF EXCELLENCE

The Federated Data Platform (FDP) gives you access to the Centre of Excellence (CoE) which supplies the following resources:

- Academy Demo versions of the main products and Video Guides:
  - Bitesize, standalone
  - As part of an assessed course
  - An unassessed course, for a refresher
- Knowledge Hub for Product User Guides and Release Notes
- Events Online sessions to support new users; usually product-specific
- Communities not clear how developed this is, for the FDP products in use at the Trust

Standard functionality is listed within the below sections.



## ACADEMY

Stick with the Product Training selected, top-left, not the Platform.

**Note:** An Academy Suggestions box is available to suggest future offerings. An Academy Feedback survey can be completed and sent to the team that manages this area.

Training Product Training Platform Training	Academy Suggestions Academy Feedback		
Demo Products and Filters   Products - Demo Versions   Try out demo versions of each product here to see how they work.   Care Coordination Solution (I   SEARCH TRAINING COURSES   PRODUCT   Cancer 360   Impatient CCS   OPTICA   Outpatients CCS   RTT CCS   ROLE   Data Analyst   TRAINING TYPE	CCS) Inpatient Bite-sized videos       Care Coordination       Solution (CCS) Inpatient       s*         CCS) Inpatient Digital Learning Course       Description       An introduction to Inpatient CCS with knowledge checks         CCS) Inpatient Refresher Videos       Training Type       Core Training         Related Product       Inpatient CCS       Inpatient CCS		
<ul> <li>Additional Training</li> <li>CoE Training Videos (Events)</li> <li>Core Training</li> <li>Core Training</li> <li>Cop-left, you can open a Demo verse</li> <li>carned in a safe environment.</li> </ul>	rsion of the product you want to play in, to get used to what you have		
elow that, Filters show for the particular terms of the particular period access	rticular product video guides you are interested in e.g. Inpatient		
Click Products - Demo Versions	The 4 main product options display:		
Products - Demo Versions \vee	<b>Demo Products and Filters Products - Demo Versions ✓ Products - Demo Versions Inpatient Outpatient RTT OPTICA</b>		
elect Inpatient, Outpatient, RTT or OPTICA	A new tab opens in your browser, in the Training version of that product.		

VIDEO GUIDES ACCESS			
Click the <b>radio</b> button for the product you are interested in: Inpatient, Outpatient, RTT or OPTICA	The product's Video Guides display e.g. Inpatient:		
PRODUCT         Cancer 360         Inpatient CCS         OPTICA         Outpatients CCS         RTT CCS	Care Coordination Solution (CCS) inpatient Refresher Videos       A series of 10 bite-stard Videos to support         Impatients Product Training       Training Type         Additional Training       Belated Product         Impatient CCS       Care Coordination Solution		
	Click on each item to read a Description for the offering, in the right- hand sidebar.		
Click on the offering that you want to proceed to	The right-hand sidebar confirms what you are about to open.		
Click Go To Selected Training button, bottom-right Go To Selected Training	A pop-up confirms the content you have selected, in most cases:		
Click <b>Go To Selected Training</b> button, in the pop-up window	A pop-up displays to confirm you are leaving the FDP page: External link The link you clicked leads to an external website: Domain: https://rise.articulate.com URL: https://rise.articulate.com/share/i91Ekx97EXLJQurk5yVc6Tv9ckhzyMK-#/ Are you sure you want to continue? Cancel Continue		

Click <b>Continue</b> button	A new tab opens in your browser, to display the content:
Continue	C C Interviewenterv eventerviewentervi
	A series of bite-sized videos (under 3mins) to support Care Coordination Solution users to compilete role-based processes. Author: Leon Carr, DMS Training Content Development Manager
	Berlipt: Yu Slow & Ezgl Sugecmaz, CCS Trainers Version:: Final VL Feb 2024     Inclus Waingthe ad Meethy Policits to Book  Inclus Strainers and Meethy Policits to Book  Inclus Strainers and Meethy Policits to Book  Inclus Strainers and Meethy Policits to Book  Inclus Strainers Advect to be Added to the Superimer Wailing List  Inclus Strainers Advect to be Added to the Superimer Wailing List  Inclus Strainers Advect to be Added to the Superimer Wailing List  Inclus Strainers Advect to be Added to the Superimer Wailing List  Inclus Strainers Advect to be Added to the Superimer Wailing List  Inclus Strainers Advect to Book
	This Report Relation to the Relation Later     This Report Relation State Relation Later     This Report Relation Reports and Reac Relation



Once you have selected the related product, selecting the Guide displays it on the right with an option to be able to download it.



## **EVENTS**

With Upcoming Events selected, top-left, select, the **Product Drop-in Surgery**, **Product Training** Event Type or Product Name, to filter the list.

**Note:** An Event Suggestions box is available to suggest future offerings. An Event Feedback survey can be completed and sent to the team that manages this area.

Events         Upcoming Events         Previous Event Materials	Event Suggestions Event Feedback					
Sign up here for events such as Product Spotlights, Drop-in Surgeries, Webinars and Bootcamps to learn more about FDP. Events will be organised either in-person, virtual or hybrid.						
Filters       x <sup>4</sup> EVENT       Impatient CCS         WHO IS THIS EVENT FOR?       Event Start Time - Wed, Event Start Time - Mon, Search         PLATFORM APPLICATION       Impatient CCS Product Trype         Product Drop in Surgery       Product Training         PRODUCT NAME       Impatient CCS         Impatient CCS       RTT CCS	ch as Product Spotlights, Drop-in Surgeries, Webinars and Bootcamps to learn more about FDP. Events will be organised either in-person, virtual or hybrid.					
Click on the Event you wish to attend	A pop-up window displays the Event, whether Product Training or a Drop-in Surgery to enable staff to ask questions about use of the product: Implementation CCS Drop-In Surgery Event Description - Do you have a question relating to how to use the Inpatient CCS product? Join this session to as for help! Who is this Event For? - Implementation Lead   Trainer   Scheduler   Service Manager   Pathway Coordinator Event Start Time - Wed, 26 Mar 2025, 13:30:00 Event End Time - Wed, 26 Mar 2025, 13:30:00 Event Type - Product Drop in Surgery					
Click Sign Up to the Event button A pop-up displays to confirm you are leaving the FDP page:						
Signup to the Event	Image: Continue         Image: Continue         Image: Continue         Image: Continue         Image: Continue					
Click <b>Continue</b> button	A new tab opens in your browser, to display the Event you need to book onto. Follow onscreen prompts to book on.					

## COMMUNITIES

At the time of writing, it is not clear how developed this is, for the FDP products in use at the Trust. Your Department may not use this functionality.

The **Discussion Boards** tab enables you to filter by a number of Tags or Users who have posted to the boards. The boards are open to you, by default.

The **Forums** tab displays the available forums in the Communities area. The forums are closed to you, by default. You have to sign up to individual forums. A forum here means a meeting to go through user experiences, challenges, updates on the product roadmap, future improvements, and opportunity to input into future plans.

**Note:** A Communities Suggestions box is available to suggest improvements to the area. A Communities Feedback survey can be completed and sent to the team that manages this area.

Communities     Discussion	Boards Forums	Communities Discussion Boards Forums		Communities Suggestions Communities Feedback	
Welcome to the FDP Community and Discussi already been asked. Choose the board that be	on Boards. We're very excited you could join us. We've created this community to bring together us st fits your question and get posting! You must accept the Terms of Use before you can post!	See details and sign up to hybrid forums where you can meet and chat to other FDP users. CoE staff will be in touch to confirm you a	e registered for your requested forum.		
		View details of all Forums		🙇 Inpatient User Forum 🤿 <sup>46</sup>	
T Filters a	Analyst Discussion Board Care Coordination Solution Discussion Board OPTICA Di	Inpatient User Forum	Inpatient User Forum		
SEARCH DISCUSSION BOARDS	Solution Exchange - Developer Portal innovation Post Created - 7 Mar 2025, 10:26	RTT Validation User Forum	Description	Please join the NHS Federated Data Platform product team	
TAG	User Name - rogercarter@nhs.net	FDP Systems (ICBs and ICSs): Operational Delivery Forum		product, part of the Care Coordination Suite. These sessions will be a chance for users to share their experiences and	
Analysis     Dog	MTTPError: 500 Server Error: Internal Server Error Post Created - 21 Feb 2025, 14:22	Delivery Forum		challenges with the product, hear about the product readmap and future improvements, and input into future	
Contour Ingatients	User Name - zmassam@inhs.net		Frequency	TEC	
O OPTICA	Post Created - 10 Feb 2025, 15:30		Length Next Forum Date	60min No value	
Question	Process Mining Workstation	Sien up to join a Forum Submit a request to join this ontoine forum. Your request will go to CoT staff who will review your request and set in touch			
O guiver	Post Created - 6 Feb 2025, 18:11 User Name - sukhpreet khela@nhs.net	Requested Forum Title *			
<ul> <li>No value</li> </ul>	Local POD data	Inpatient User Forum X *			
USER NAME     Alison Stott	Post Created - 29 Jan 2025, 12:59 User Name - jessica holdstock@whs.net	Why do you want to join the forum *			
Coll Admin	Dashboard for ICB/ICS audience				
<ul> <li>charlotte.adams10@nhs.net</li> <li>inving heldstrat/Tobe and</li> </ul>	Vost Unateo - Julian Collins	What NHS Trust or Organisation are you from? *			
	Creating a new Product in the FDP			Request to join forum	
DISCUSSION	BOARDS				
Once on the	Discussion Board	All posts for this board displays:			
tab, click on	the <b>Care</b>				
Coordinatio	n Solution Discussion				
Deevel tob		Analyst Discussion Board Care Coordination Solution Discuss	sion Board OPTICA	Discussion Board	
Board tab					
		Welcome to the CCS Discussion Board			
		Post Created + 11 Jul 2024, 13:51			
		User Name - CoE Admin			
		At time of writing, there was only	one post w	elcoming users to the	
		board from July 2024			
		50414 Hom 541 y 202 h			
FORUMS					
Once on the	Forums tab. click on	The Forum Sign Up form displays:			
the set of the					
the required	a forum option, top-				
left		Sign up to Submit a request to join this ongoing forum. Your request will go t	o CoE		
		join a Forum staff who will review your request and get in touch			
		Requested Forum Title *	- Cor	nplete the form then	
		Inpatient User Forum ×		k the <b>Bequest to loir</b>	
		Why do you want to join the forum *	CIIC	k the <b>kequest to Join</b>	
			For	<b>um</b> button, if vou want	
			+ - +	a involved	
		What NHS Trust or Organisation are you from? *	- 10 1		
		Request to join f	orum		