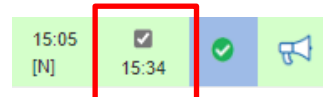


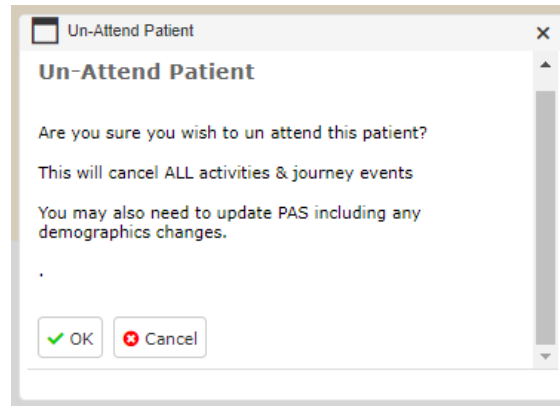
## InTouch Flow Manager – Un-Arrive a Patient

- A patient who has been marked as Arrived **should only** be marked as **Not Arrived** if that patient has been Arrived at clinic in error.
- You can only un-arrive a patient using the **Dashboard View**.

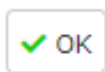
Step 1. Click the time stamp of the selected patient under the **Main Arrival Column**



A dialog box will open asking for confirmation:



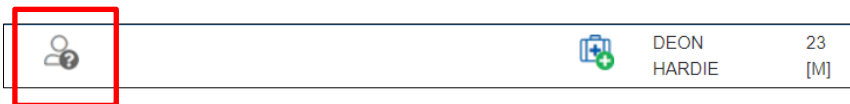
Step 2. Click the OK button if you wish to continue:



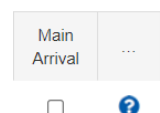
Otherwise, Click Cancel if you do not wish to proceed with un-arriving.

If you click the OK button, the patient's row will return to un-arrived status.

The highlight will be removed, and the Demographics indicator will return to **Not Yet Confirmed** status.



The time stamp will be removed and the arrival tick will become a question mark



**Note:** When you un-arrived a patient, all the Activities set for that patient in Flow Manager will be removed.