

# **OpenEyes for Clerical Staff**

## **Change Site**

Use the **Change** link in the Banner to ensure the **Site** matches where you are for each patient.

## Find a Patient

Click the **Recent Patients icon** to access a **Search** function.

**Note:** To return to the **Search** box from the initial log in page where your Messages display, click the **Home** icon, then:

- 1. Type in NHS Number, MRN or name format: firstname surname | surname, firstname
- 2. Tap Enter on the keyboard or click Find Patient
- 3. Click the correct patient row, if more than one
- 4. Check their full demographics in the Banner using the ① icon

You can also use **Recent Patients** to select a displayed patient or **Set Date** first, if you have the ability to create Events such as Correspondence.

## Viewing Data

Hover over Events and Patient Banner icons to quickly view. Click them to keep them on display.





## **Event Icons**

lcons	Description
ññ.	Audit History - of an Event
EN N	Expand section - to view more
$\otimes$	Black/White cross - Close an Event Preview
٢	Info - More info when hovered over
ø	Speech Bubble - Hover to view more
۲	Go to data - takes you to the Event
	Mark as Read - Messages
$\checkmark$	Completed - e.g. Drug Admin, Signed Letter
C	Backdate Event - if added retrospectively
Ω	Comment - Add free text comments
Ê	Grey Bin - Remove Data Block eg Recipient

lcons	System, Event and Patient Functions available	
合	Home - Takes you back to the initial log in page, displaying the Messages window.	
Ľ	<b>Menu</b> - Role-specific options might include: Advanced Search, Analytics, CVI, LA Admin, Practices, Practitioners, Reports, Theatre Diaries.	
88 88	Clinic Lists - Filter your clinic lists by Site > Context, > Date > a single list, e.g. SEH > Cataract > today etc.	
< C) >	<b>Recent Patients</b> - View a list of patients you have add- ed Events to, on a specific date. Patient Search too.	
$\rightarrow$	Log Out - Ensure you have logged out.	
CA PCSub Specialty Clinical Summary Graphs - GraphsGL MRcan be set by Layout and Scale to view the trends		
4	Lightning Viewer - Full size preview of Events, by a single Event Type, chronologically	
${\mathbb Q}$	<b>Patient Overview</b> - e.g. Last Visual Acuity, Diagnoses, Procedures, Medications, Appointments, Plans etc.	
►	Allergies / Alerts - Read only.	
•	Information - Address & Contacts, including GP and Preferences (Large Print, email?, Lang & interpreter?	
Ø	Patient - Management Summaries, Appointments, Problems & Plans	
•	<b>Eye</b> - Most Recent VA, Refraction, CCT, CVI, Diagnosis, Procedures, Meds & Hist • • • • • • • • • • • • • • • • • • •	
OpenEyes Logo - Click to flip between dark   light theme.		
profile	change Profile   Change - Edit Profile   Site & Context	



# **OpenEyes for Clerical Staff**

#### **Event Statuses**

lcons	Description
11	Urgent
1	Draft
(0)	Event
4	Operation needs scheduling
П	Operation on hold
$\times$	Operation cancelled
$\checkmark$	Operation complete
[•]	Exam has Virtual clinic data included
C	Event has been backdated (at end of date)

#### Add a Document Event

Once you have found your patient and are in the correct **Site** in the Banner:

- 1. Click on the Add Event button
- 2. Select the correct Subspecialty > Context
- 3. Click Document then the correct Event Sub Type
- 4. Choose the required **Upload** option then upload correct file then **Save**, adding **Comment**, if reqd.

#### Correspondence

Ensure you are set to the correct **Hospital Site** - this affects the Letter Headers.

**One-off Recipients -** use **Add New Recipient Permanent Recipients** - use **Contacts Element** in the Exam before completing the letter.

### Analytics

1. Click on the Menu icon > Analytics

- 2. Click on the required Sub-Specialty
- Clinical Select the Report
- Service Select the Diagnosis then the Report
  - Follow-ups Coming Due, Overdue Follow-ups, Waiting Time for New Patients
- 3. Set further criteria then click Update Chart

# OpenEyes Reference Guide



# for Clerical Staff

# Have IT issues? Contact IT Helpdesk on x65777

#### **Opening OpenEyes**

- 1. Double-click the UHSussex Applications folder
- 2. Double-click the **OpenEyes EPR** icon